



BYD Service Plan Terms & Conditions.

- a) Services must be carried out by a BYD NZ authorised BYD dealer.
- b) Each service must be carried out within 3 months/3,000kms of its scheduled service (whichever comes first).
- c) The BYD Service Plan is not transferable to a new owner.
- d) Only genuine BYD parts, lubricants and fluids will be used for the BYD Service Plan.
- e) The BYD Service Plan is not partially refundable after the first service has been performed and may not be refunded in cash or credited towards other products or services.
- f) By purchasing of the BYD Service Plan, the owner accepts the terms & conditions of the BYD Service Plan.

Excluded Services

Services or maintenance items that are not subject to the BYD Service Plan.

These items include but are not limited to -

- g) Wear and tear items such as but not limited to fuses, brake pads, brake discs, tyres etc which require periodic maintenance due to normal wear and tear.
- h) Items which require additional servicing due to the special operating conditions under which they are used, as detailed in the Service and Warranty Booklet for that vehicle.
- i) Servicing or repairs required due to the fitment of non-genuine BYD parts or accessories.
- j) Additional fluids and additives not specified in the BYD service schedule for normal operating conditions set out in the Service and Warranty Booklet for that vehicle.
- k) Accident damage to body, chassis, traction battery or drivetrain components.
- l) Additional maintenance and repairs recommended by your BYD dealer to suit your individual driving characteristics (e.g. wheel alignments etc.).
- m) Warrant of Fitness.