

# Keep your Ford a Ford

Repair your Ford the right way with the Ford Certified Collision Network



## KNOW YOUR RIGHTS WHEN IN A COLLISION

Keep this brochure in your glove compartment. If you are ever in an accident, use this guide and your phone's camera to collect important information. Take pictures of the accident scene, road and weather conditions.








### Collision Checklist:

5 steps to follow when involved in a collision:

1. Move to a safe location
2. Turn on lights and exit with caution
3. Call Ambulance (10177) or Police (10111)
4. Check for Injuries and see whether anyone needs assistance
5. Collect driver info and witness details using the provided form

### Remember:

-  **Genuine Parts:** Opt for original Ford replacements
-  **Your Choice:** You have the right to select a Ford Certified Collision Repairer
-  **No Obligation:** You're not bound to your insurer's choice; you have the right to choose an OEM approved repairer if your vehicle is under warranty
-  **Vehicle Release:** You decide when your vehicle is ready for repairs
-  **Cost Estimate:** Get one before starting repairs

Other driver's name:

\_\_\_\_\_

Phone:

\_\_\_\_\_

Driver licence expiration date:

\_\_\_\_\_

Vehicle owner's name:

\_\_\_\_\_

Vehicle model and year:

\_\_\_\_\_

Vehicle colour:

\_\_\_\_\_

Licence plate number:

\_\_\_\_\_

Insurance company:

\_\_\_\_\_

Insurance phone:

\_\_\_\_\_

Policy number:

\_\_\_\_\_

Agent's name:

\_\_\_\_\_

Agent's phone:

\_\_\_\_\_

Draw a map or diagram of accident:

### Damage

To your vehicle:

\_\_\_\_\_

\_\_\_\_\_

To the other vehicle(s):

\_\_\_\_\_

\_\_\_\_\_

Towing company name:

\_\_\_\_\_

### Accident conditions

Date:

\_\_\_\_\_

Weather and road conditions:

\_\_\_\_\_

Location:

\_\_\_\_\_

Additional details:

\_\_\_\_\_

\_\_\_\_\_

### Witness information

1. Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

2. Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

3. Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

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