

GEELY SERVICE PLAN

Terms & Conditions



1. General

- 1.1. These Terms and Conditions outline the details of the Geely Service Plan. The Service Plan is available for purchase at participating Geely Dealers from 11 March 2025 onwards.
- 1.2. Geely reserves the right to amend these Terms and Conditions, including adding or removing eligible vehicles, modifying the Service Plan, or withdrawing it entirely. Any changes will be published at www.geely.com.au and take effect immediately upon publication unless otherwise specified.

2. Definitions

2.1. In these Terms and Conditions:

- (a) Geely refers to Geely Auto Australia Pty Ltd, ABN 55 675 152 039.
- (b) Geely Vehicle refers to all new and demonstrator Geely vehicles sold and delivered by an authorised Geely Dealer in Australia.
- (c) Authorised Geely Dealer refers to a dealer appointed by Geely to sell new and demonstrator vehicles, provide warranty services, and perform servicing and repairs under the Geely Service Plan.
- (d) Geely Service Plan refers to the service plan outlined in these terms.
- (e) Scheduled Service refers to the routine maintenance services recommended by Geely, as specified in the Service & Warranty Booklet provided with the vehicle at the time of purchase.
- (f) Service & Warranty Booklet refers to the official maintenance record provided with the vehicle at purchase, outlining the scheduled servicing requirements.

3. Overview of the Geely Service Plan

3.1. The Geely Service Plan can be purchased:

- at the time of purchasing a Geely Vehicle, or
- the day before the first scheduled service is due, which occurs 12 months from the Warranty Start Date or at the odometer reading of 20,000 kilometres, whichever occurs first.

3.2. The following plan options are available:

- (a) first three (3) Scheduled Services
- (b) first five (5) Scheduled Services
- (c) first seven (7) Scheduled Services.

3.3. The servicing will be performed in accordance with Geely's recommended service schedule as outlined in the Service & Warranty Booklet.

4. Commencement and Expiry

4.1. The Geely Service Plan begins on the original Warranty Start Date of the vehicle, which can be defined as:

- The date of first registration, or
- For demonstrator vehicles, the Geely Service Plan begins when the vehicle is delivered to the first retail owner.

4.2. The Geely Service Plan expires upon the first occurrence of any of the following:

Three (3) Scheduled Services Plan

- The completion of three (3) Scheduled Services
- 36 months from the Warranty Start Date
- The Eligible Vehicle reaching 60,000 km

Five (5) Scheduled Services Plan

- The completion of five (5) Scheduled Services
- 60 months from the Warranty Start Date
- The Eligible Vehicle reaching 100,000 km

Seven (7) Scheduled Services Plan

- The completion of seven (7) Scheduled Services
- 84 months from the Warranty Start Date
- The Eligible Vehicle reaching 140,000 km

4.3. Missed Services:

- A grace period of 3,000 km or one (1) month applies beyond the scheduled interval.
- Missed services are forfeited and cannot be reclaimed, refunded, or exchanged.
- The expiry date of the plan remains unchanged if a service is missed.

5. Scheduled Service Intervals

5.1. The following Scheduled Service intervals apply based on the Geely Service Plan:

Service Plan	1st Service	2nd Service	3rd Service	4th Service	5th Service	6th Service	7th Service
3-Year Plan	20,000km/ 12 months	40,000km/ 24 months	60,000km/ 36 months	N/A	N/A	N/A	N/A
5-Year Plan	20,000km/ 12 months	40,000km/ 24 months	60,000km/ 36 months	80,000km/ 48 Months	100,000km/ 60 Months	N/A	N/A
7-Year Plan	20,000km/ 12 months	40,000km/ 24 months	60,000km/ 36 months	80,000km/ 48 Months	100,000km/ 60 Months	120,000km/ 72 Months	140,000km/ 84 Months

6. SERVICE PLAN COVERAGE

6.1. The Geely Service Plan covers:

- Labour costs for each Scheduled Service
- Replacement of standard service parts
- Lubricants and Sundries as specified in the Service & Warranty Booklet
- Diagnostic checks and software updates

6.2. All Scheduled Services must be performed at a Participating Geely Dealer.

7. EXCLUSIONS

7.1. The Geely Service Plan does not cover:

- Ordinary Wear and Tear, as defined in the Service & Warranty Booklet.
- Repairs due to misuse, negligence, or improper maintenance, including:
 - Overloading
 - Driving with insufficient fluids
 - Operating beyond manufacturer specifications
- Accidents, damage, or third-party modifications, including:
 - Collision damage
 - Installation of non-genuine parts
 - Alterations not approved by Geely
- Non-scheduled maintenance, including:
 - Brake pads, tyres, wiper blades, and batteries
 - Wheel alignment and balancing

- Any repairs not specified in the Scheduled Service intervals

7.2. If additional repairs are required outside the Geely Service Plan, the Participating Geely Dealer will notify the Eligible Vehicle owner of the cost before proceeding.

8. TRANSFERABILITY

8.1. The Geely Service Plan remains attached to the Eligible Vehicle and transfers automatically to subsequent owners.

8.2. The Geely Service Plan cannot be transferred to another vehicle.

9. GENERAL CONDITIONS

9.1. The Geely Service Plan is separate from the Geely Warranty and does not affect consumer rights under Australian Consumer Law.

9.2. Geely reserves the right to modify or discontinue the Geely Service Plan at any time.

9.3. Any modifications will be published on www.geely.com.au and take effect immediately unless otherwise stated.

Exclusions

Ride Share, privately imported, and 'grey import' vehicles are not eligible for benefits under the Geely Service Plan program, and additional exclusions may apply.

8. Privacy Policy

Geely collects personal information as part of the Service Plan. For details on our privacy policy, please [click here](#).



Geely Auto Australia
Suite 3.03, 1 Eden Park Drive, Macquarie Park, NSW 2113
geely.com.au