



# GWM Jolion Petrol, HEV and Jolion S

## Capped Price Service



GWM Jolion Capped Price Service covers the first five services according to your vehicle's time and distance (whichever occurs first) defined service schedule. To keep your GWM Jolion running better for longer, please contact your local GWM Dealer to book in a service today.

Capped Price Service prices have now been updated to reflect cost increases. Pricing schedule is now determined based on the warranty start date (Customer Year) of your vehicle.

**CY 2024** or before refers to vehicles that have a warranty start date **on or before 31/12/2024**.

**CY 2025** or after refers to vehicles that have a warranty start date **on or after 01/01/2025**.

*Please refer to Terms and Conditions for more information.*

SERVICE EVENT	TIME/ DISTANCE	CY 2024 (or Before)			CY 2025 (or After)		
		Jolion Petrol - incl New Jolion Prem and Lux Petrol	Jolion HEV - incl New Jolion HEV	Jolion S - incl New Jolion Ultra Petrol	Jolion Petrol - incl New Jolion Prem and Lux Petrol	Jolion HEV - incl New Jolion HEV	Jolion S - incl New Jolion Ultra Petrol
1 <sup>st</sup> service	12 months/ 10,000km	\$210*	\$225*	\$200*	\$245*	\$260*	\$235*
2 <sup>nd</sup> service	24 months/ 25,000km	\$250*	\$250*	\$250*	\$290*	\$330*	\$290*
3 <sup>rd</sup> service	36 months/ 40,000km	\$350*	\$400*	\$350*	\$415*	\$470*	\$415*
4 <sup>th</sup> service	48 months/ 55,000km	\$450*	\$550*	\$430*	\$535*	\$680*	\$515*
5 <sup>th</sup> service	60 months/ 70,000km	\$290*	\$225*	\$200*	\$355*	\$280*	\$245*

\*Maximum payable for standard scheduled servicing (normal operating conditions) for a nominated number of months/kilometres (whichever occurs first) up to a maximum number of 7 services. Please contact your GWM Dealer for a service quote. Capped Price Service applies from the date the vehicle is first registered. Excludes replacement of wear and tear items, additional maintenance for severe driving conditions and general maintenance.



## GWM Vehicles

CPS Eligibility Period



Customers must present GWM Vehicles for servicing within a specified period or km range from each Scheduled Service interval for the relevant GWM Vehicle (**'Eligibility Period'**). If a GWM Vehicle is presented outside the valid eligibility periods for the nominated Scheduled Service interval, the Program will not apply to the GWM Vehicle. If a GWM Vehicle is presented before the Scheduled Service interval, the relevant service may be performed early within the Program Period and the next service interval will commence from that time and/or distance. This will bring all future intervals forward by the corresponding time and/or distance.

Model	Max Time Before due Date	Max Mileage Before Due KM's	Max Time After Due Date	Max Mileage After Due KM's
Jolion	1 Month	2,000 KM's	3 Months	3,000 KM's
Cannon 2.0L				
H6 incl GT				
Ora				
Model	Max Time Before due Date	Max Mileage Before Due KM's	Max Time After Due Date	Max Mileage After Due KM's
Cannon 2.4T	1 Month	2,000 KM's	2 Months	2,000 KM's
Cannon Alpha				
Tank 300				
Tank 500				



## A side profile view of a red Hyundai Tucson SUV. The car is shown from the side, facing left. It has a modern, boxy design with large windows, black plastic trim along the bottom, and multi-spoke alloy wheels. The background is plain white.

Months or Mileage *1000km	12	24	36	48	60	72	84	96	108	120
	10	25	40	55	70	85	100	115	130	145
Engine Oil	R	R	R	R	R	R	R	R	R	R
Engine Drain Plug and Washer	R	R	R	R	R	R	R	R	R	R
Engine Oil Filter	R	R	R	R	R	R	R	R	R	R
Throttle Valve		C		C		C		C		C
Inside Intercooler Hoses		C		C		C		C		C
Spark Plug			R			R			R	
Generator / Water Pump Belt	Replace every 100,000kms									
Auto Transmission Fluid (ATF) including Filter and Filter Housing	Replace every 48mths or 70,000kms, which ever comes first									
Tension Important Fasteners	I	I	I	I	I	I	I	I	I	I
Disc Brake Front and Rear	I	I	I	I	I	I	I	I	I	I
Ball Joint and Dust Cover	I	I	I	I	I	I	I	I	I	I
Engine Air Filter	C	R	C	R	C	R	C	R	C	R
Air Condition Filter		R		R		R		R		R
Canister Filter Cleaning			C			C			C	
Engine Coolant			R			R			R	
Brake Fluid			R			R			R	
Radiator (appearance)	I	I	I	I	I	I	I	I	I	I
Intercooler (appearance)	I	I	I	I	I	I	I	I	I	I
Battery	I	I	I	I	I	I	I	I	I	I
Sunroof	I	I	I	I	I	I	I	I	I	I
Sunroof Drain	I	I	I	I	I	I	I	I	I	I
Inspect for oil/fluid leaks	I	I	I	I	I	I	I	I	I	I
Inspect for Lights and Warning Messages	I	I	I	I	I	I	I	I	I	I
Check Park Brake operation	I	I	I	I	I	I	I	I	I	I
Check for Recall / Service Campaign	I	I	I	I	I	I	I	I	I	I
Road Test Quality Control	I	I	I	I	I	I	I	I	I	I
Key - R = Replace, C = Check or Clean, I = Inspect										



## A side profile view of a blue Kia Niro EV. The car is a compact crossover with a sleek, aerodynamic design. It features a prominent front grille, large alloy wheels, and a black roof rack. The car is shown from a side-on perspective, highlighting its profile and the blue paint finish.

Months or Mileage *1000km	12	24	36	48	60	72	84	96	108	120
	10	25	40	55	70	85	100	115	130	145
Engine Oil	R	R	R	R	R	R	R	R	R	R
Engine Drain Plug and Washer	R	R	R	R	R	R	R	R	R	R
Engine Oil Filter	R	R	R	R	R	R	R	R	R	R
Throttle Valve		C		C		C		C		C
Inside Intercooler Hoses		C		C		C		C		C
Spark Plug			R		R		R		R	
DHT Oil	Replace every 48mths or 55,000kms, whichever comes first									
Tension Important Fasteners	I	I	I	I	I	I	I	I	I	I
Disc Brake Front and Rear	I	I	I	I	I	I	I	I	I	I
Ball Joint and Dust Cover	I	I	I	I	I	I	I	I	I	I
Engine Air Filter	C	R	C	R	C	R	C	R	C	R
Air Condition Filter		R		R		R		R		R
Canister Filter Cleaning			C			C			C	
Engine Coolant				R				R		
High Voltage System Coolant				R				R		
Brake Fluid			R			R			R	
Radiator (appearance)	I	I	I	I	I	I	I	I	I	I
Intercooler (appearance)	I	I	I	I	I	I	I	I	I	I
Battery	I	I	I	I	I	I	I	I	I	I
Sunroof	I	I	I	I	I	I	I	I	I	I
Sunroof Drain	I	I	I	I	I	I	I	I	I	I
Bolts between power battery box and chassis	I	I	I	I	I	I	I	I	I	I
Power battery box / housing	I	I	I	I	I	I	I	I	I	I
Power battery pack high/low voltage connector	I	I	I	I	I	I	I	I	I	I
Power battery SOH parameter	I	I	I	I	I	I	I	I	I	I
Inspect for oil/fluid leaks	I	I	I	I	I	I	I	I	I	I
Inspect for Lights and Warning Messages	I	I	I	I	I	I	I	I	I	I
Check Park Brake operation	I	I	I	I	I	I	I	I	I	I
Check for Recall / Service Campaign	I	I	I	I	I	I	I	I	I	I
Road Test Quality Control	I	I	I	I	I	I	I	I	I	I
Key - R = Replace, C = Check or Clean, I = Inspect										





## **GWM Servicing - Severe duty Driving Conditions**

As with all vehicles, Severe Duty Driving Conditions requires additional maintenance requirements to ensure your vehicle is running at its best. Conditions may vary depending on the operation of your vehicle, so whilst the below list is a good indicator of Severe or Heavy-Duty Driving conditions, it is always best to refer to your local GWM Authorised Service Location for further assistance and advice.

To find your closest location, please follow this link:

Severe Duty Driving Conditions include but are not limited to:

- Repeated short trips of less than 16km when outside temperatures remain below freezing or normal vehicle operating temperature is not achieved.
- Repeated extensive periods of idling, such as use as a taxi, rideshare, door-to-door delivery, or other uses that include extended periods of idling.
- Operating the vehicle in off-road or dusty conditions, including but not limited to unpaved roads, dusty roads, sandy roads etc.
- Repeatedly towing a trailer or caravan, using the vehicle with a rooftop carrier installed, or carrying maximum vehicle loads.
- Repeated use of “Launch Control” mode in applicable vehicles.
- Hard Driving, such as track use or driving with frequent hard accelerations.

If you find your vehicle meeting one or more of the above conditions, please shorten your service interval, apply any “Severe Duty” Service conditions to your vehicle, and/or, carry out an interim service on your vehicle. Service actions completed as “Severe Duty Driving” are not included in Capped Price Servicing and are at an additional expense to the customer.

You may also find your vehicle is subject to specific “Severe Duty service requirements”. Please refer to your service schedule for more information.

### **H6GT PHEV**

- Replace Rear Electric Drive Axle Oil every 60,000kms if vehicle driven under Severe Duty Conditions.

### **Diesel Variant Vehicles**

- GWM recommends inspection of Throttle Valve and EGR Valve and Cooler every service. Under Severe Duty Conditions GWM recommends these components are cleaned of carbon deposits when required.

GWM would also like to remind drivers that routine checks and vehicle cleaning conducted by the driver/owner are essential to ensuring your vehicle is running at its best.

This includes checking the oil level, the washer fluid level, and ensuring your vehicle is regularly and thoroughly cleaned to avoid any damage to paint and/or to avoid rust when vehicles are operated in and/or reside in “salty” areas such as beachside areas, river areas, etc.

GWM refers the customer to their owner’s handbook for more information about their vehicle, its maintenance and checks they can do to ensure their vehicle is running smoothly.



# GWM Capped Price Servicing

## Customer Terms and Conditions

### Defined Terms:

**CPS Pricing Sheet** means the documented scheduled service intervals and their corresponding Service Price for a particular model and grade of GWM Vehicle available on the GWM Australia, web site.

**GWM** means HAVAL Motors Australia Pty Ltd (ABN 68 166 119 795).

**GWM Dealer** means an authorised GWM Dealer who is participating in the GWM and Australia Capped Price Servicing Program.

**GWM Vehicle** means a vehicle imported and distributed in Australia by GWM and sold by a GWM Dealer with an entitlement to GWM Capped Price Servicing after the commencement of this GWM Capped Price Servicing Program on 1 December 2020.

**Owner's Handbook** means the manuals supplied with sale of a GWM Vehicle, including the Scheduled Service records.

**Program** means the pre-determined maximum servicing cost structure established by GWM under these terms and conditions.

**Program Period** means, in respect of a GWM Vehicle, the period commencing on the first registered date as set out in the Owner's Handbook for the GWM or Vehicle (or recorded in GWM database) and ending on the first to occur of distance travelled or time elapsed as shown on the CPS pricing sheet relevant to the particular model and grade of GWM Vehicle.

**Service Price** means, with regard to a Scheduled Service for a GWM Vehicle, price specified for the relevant Scheduled Service for that model and grade of vehicle as at the time of the first registration date of the GWM Vehicle shown on the CPS Pricing Sheet.

**Scheduled Service** means a maintenance service to a GWM Vehicle conducted in accordance with the scheduled service intervals as set out in the Owner's Handbook or the relevant servicing schedule for that particular GWM Vehicle listed shown on the CPS Pricing Sheet.

**CY 2024** refers to "Customer Year" (CY). A vehicles Customer Year is determined as its warranty start date. Vehicles with a CY 2024 have a warranty start date on or before 31<sup>st</sup> December 2024 (31/12/2024). Please speak to a dealer, most convenient to you, to find your warranty start date.

**CY 2025** refers to "Customer Year" (CY). A vehicles Customer Year is determined as its warranty start date. Vehicles with a CY 2025 have a warranty start date on or after 1<sup>st</sup> January 2025 (01/01/2025). Please speak to a dealer, most convenient to you, to find your warranty start date.

1. GWM Vehicle owners will be entitled to Scheduled Services for GWM Vehicles at participating GWM Dealers for no more than the Service Price during the Program Period.



2. The Program provides a Service Price for each Scheduled Service including the following items:

- a) labour;
- b) parts;
- c) lubricants; and
- d) sundries;

to the extent the above items are covered by the relevant Scheduled Service for Vehicles

operated in 'Normal' driving conditions.

3. The Program excludes the following items:

- a) replacement of wear and tear items such as tyres, brake pads, wiper blades, drive belts etc;
- b) fluids, additives and treatments not specified as part of the relevant Scheduled Service;
- c) additional repairs found to be required at the time of service not specified as part of the relevant Scheduled Service;
- d) accident damage;
- e) repairs or additional work for vehicles operated in 'Severe' conditions;
- f) additional work due to modification from original specification, such as LPG, turbochargers, drive trains, suspensions etc;
- g) fitment of non-genuine parts or non-genuine accessories;
- h) adjustments and/or any additional work deemed necessary due to excessive wear and tear, misuse or lack of maintenance, and
- i) adjustments and/or any additional work deemed necessary to support non-standard driving conditions.

4. The Program covers GWM Vehicles used under 'Normal' driving conditions. Vehicles that have been used in 'Severe' driving conditions may require additional work and also additional servicing at more frequent intervals. Any such additional work and additional servicing is not covered by the Program and is subject to additional charges. GWM Dealers will advise customers if any such work is required and the costs of the work. The customer's consent to the additional work will be obtained by GWM Dealers prior to the work being undertaken.

5. Customers must present GWM Vehicles for servicing within a specified period or km range from each Scheduled Service interval for the relevant GWM Vehicle (**refer page 2**) If a GWM Vehicle is presented outside the valid eligibility periods for the nominated Scheduled Service interval, the Program will not apply to the GWM Vehicle. If a GWM vehicle is presented before the Scheduled Service interval, the relevant service may be performed early within the Program Period and the next service interval will commence from that time and/or distance. This will bring all future intervals forward by the corresponding time and/or distance.





6. The Program excludes:
  - a) Excludes Government & Rental vehicles;
  - b) Privately imported vehicles;
  - c) 'grey import' vehicles, i.e. vehicles imported other than through authorised GWM Australia channels;
  - d) Services already claimed under this GWM Australia CPS Program; and
  - e) Vehicles presented outside the Eligibility Period.any other exclusions that GWM may apply from time to time.
7. The entitlement to Scheduled Services for no more than the Service Price under the Program is automatically transferred on change of ownership of a GWM Vehicle and remains with the GWM Vehicle until the expiration of the Program Period.
8. Entitlements under the Program are not transferable to any other vehicle.
9. The Service Prices are published on GWM Australia web site The Service Prices for each Vehicle is the Service Price that was current at the time when the Vehicle was first registered by an authorised GWM Dealer. Customers should check with GWM Dealers or on the GWM Australia website to confirm the Service Price for the Scheduled Service at the time of booking the Scheduled Service.
10. No refund is payable to an owner in respect of a GWM Vehicle for any services under the Program which are not claimed during the Program Period.
11. These Terms and Conditions are effective from 1 December 2021 and are subject to amendment by GWM from time to time however the Service Prices applicable to GWM Vehicles already sold will not be amended. Amendments will be published on the GWM Australia website and will take effect immediately on publication.