



FINANCIAL  
SERVICES

Nissan Future Value

## Vehicle Condition Guidelines



During the term of the finance agreement, you are responsible for the day-to-day care and maintenance of the vehicle. It is important that you are familiar with these guidelines so you can determine if repairs will be required to the vehicle at the end of the finance contract.

The Guaranteed Value for the vehicle has been set based on the vehicle being returned within the total kilometre limit, and in reasonable condition based on age and maximum kilometre limit.

In the event of an accident during your agreement you and your insurer are responsible for approving repair work to a standard that will meet the return conditions laid out below. In the event of a write-off you must settle your outstanding loan.

The table below provides an indication of the return standards expected. The list represents common items that are deemed outside normal wear and tear, however it is not a complete list. Your chosen Nissan Dealer will be able to explain their vehicle appraisal to you and what will need to be done, if anything, to bring your vehicle to the return standard.



VEHICLE CONDITION GUIDELINES

## Examples of Unacceptable Vehicle Condition

<b>Servicing</b>	<ul style="list-style-type: none"><li>• Missing or incomplete Service History Booklet and insufficient evidence that the vehicle has been serviced to Manufacturer specifications. Failure to service your vehicle will invalidate the Guaranteed Future Value</li><li>• Damage to the vehicle battery as a result of incorrect charging or service</li></ul>
<b>Roadworthy where costs exceed \$100</b>	<ul style="list-style-type: none"><li>• Any repairs required to meet roadworthy standards</li></ul>
<b>Paint and Body Work where repair costs exceed \$200</b>	<ul style="list-style-type: none"><li>• Any mark in excess of 4cm, any dent in excess of 2cm in diameter or any buckling or distortion of panels</li><li>• Prominent areas of major stone chipping</li><li>• Scratches, fading, marking as a result of stickers, logos or signage</li><li>• Rust resulting from failure to repair damage</li><li>• Paint damage due to external factors, fading or loss of shine</li><li>• Unsatisfactory repair work resulting in obvious colour variation, misalignment of panels or distortion in body panels</li><li>• Hail or water damage to vehicle</li><li>• Rust or corrosion</li><li>• Missing or nonstandard badges or knobs</li><li>• Damage to paintwork from bird/bat excrement</li><li>• Broken aerial</li><li>• Poor previous insurance repairs</li><li>• Any sign writing, advertising material or stickers added to the vehicle must be removed at your expense without causing damage to the vehicle.</li></ul>
<b>Bumpers and Mouldings</b>	<ul style="list-style-type: none"><li>• Broken, cracked, deformed or light scratches greater than 4cm in length or minor dents of more than 2cm in diameter</li><li>• Damaged or missing mudflaps</li></ul>
<b>Interior Equipment and Fittings where costs exceed \$100</b>	<ul style="list-style-type: none"><li>• Failure to return all keys supplied at point of sale</li><li>• Electronic systems that are not in good working order</li><li>• Trim, badges, knobs and light fittings that are damaged or not intact</li><li>• Trims, mouldings and surrounds that are scratched or damaged other than wear caused by normal operation</li><li>• Missing items or accessories i.e. radio, ashtray, cup holder or inferior quality replacements fitted</li><li>• Stitching that has come apart</li><li>• Carpets, upholstery, seats, roof liner and boot lining that is stained, burned, ripped, cut, torn or has an unpleasant odour</li><li>• Failure to return any toolkit supplied at point of sale</li></ul>



VEHICLE CONDITION GUIDELINES

## Examples of Unacceptable Vehicle Condition

<b>Glass, Lights and Mirrors</b>	<ul style="list-style-type: none"><li>• Breaks, chips or cracks in the glass</li><li>• Cracked or broken side, rear windows or mirrors</li><li>• Window tinting outside legal allowances or not of a professional standard</li><li>• Replacement windscreen outside manufacturer specifications</li><li>• Water in lights</li><li>• Lights that no longer align with body mountings or show visible damage</li><li>• Lights or lamps that are no longer operational, have holes, cracks or major scratches in the glass, plastic lenses or lamp</li><li>• Damage to electronics in front or rear screens</li></ul>
<b>Tyres</b>	<ul style="list-style-type: none"><li>• Tyres (including any spare tyre) that are unroadworthy or do not meet motor registry minimum tread depth requirements</li><li>• Any replacement tyres on the vehicle that are not the same size, loading and speed rating as the original tyres fitted by Nissan</li><li>• Fitment of re-treads</li></ul>
<b>Wheels where costs exceed \$100</b>	<ul style="list-style-type: none"><li>• Wheels which show cracking, warping or kerb scraping resulting in visible gouges or scrapes that exceed either 4cms in any one instance or three or more of any length</li><li>• Wheels that do not match those originally supplied</li><li>• Wheel jack and toolkit not operable</li></ul>
<b>Underbody</b>	<ul style="list-style-type: none"><li>• Deformation or major impact damage</li><li>• Oil leaks</li><li>• Extensive rust or corrosion</li><li>• Poor previous insurance repairs</li><li>• Damage to the underbody including as a result of incorrect positioning of jack</li></ul>
<b>Accessories</b>	<ul style="list-style-type: none"><li>• Any damage resulting from the fitment or removal of non-genuine accessories</li><li>• Failure to replace any original equipment which has been removed</li><li>• Amendments to the vehicle that do not comply with legislation</li></ul>



VEHICLE CONDITION GUIDELINES

## Examples of Unacceptable Vehicle Condition

### Paintwork

Scratches greater than 40mm in length



Abrasions greater than 40mm in length



Dents greater than 20mm in diameter



Scratches and abrasions greater than 40mm in length



### Body Mouldings/Grille/Bumpers/Mudflaps

Cracked and dented bumper and grille



Major scratch to bumper



### Glass

Holed tail-lamp



Cracked door mirror





VEHICLE CONDITION GUIDELINES

## Examples of Unacceptable Vehicle Condition

### Interior – Trim / Upholstery / Carpets / Controls

Ripped, cut or stained upholstery



Dashboard damage



### Wheels and Wheel Trims (including Hubcaps)

Major scuffing on wheel



Major scuffing on wheel greater than 10% of surface area



### Tyres

Sidewall damage



Cut on tyre



### Underbody

Deformation / major impact damage



Deformation / major impact damage

