



Commercial
Vehicles

The ID. Buzz Cargo





Discover the all-electric ID. Buzz Cargo

Experience the perfect blend of iconic design and modern electric mobility with the new ID. Buzz Cargo. Enjoy state-of-the-art infotainment, advanced Driver Assistance systems, and a spacious and versatile cargo area perfect for all your business needs.

Experience the convenience of swift charging and the freedom of an impressive range with the ID. Buzz Cargo.



Highlights

Design

The ID. Buzz Cargo's exterior design seamlessly blends nostalgia with innovation, making it a true standout.

Practicality

Enjoy endless possibilities with the ID. Buzz Cargo's flexible cargo area. With low-footprint sliding doors on either side and the standard electric tailgate or optional wing doors at the rear, access has never been easier even in the tightest of spaces.

Functionality

ID. Buzz Cargo offers exceptional loading capabilities, accommodating up to two Euro pallets with ease ensuring ample space for all your business needs.

Efficient charging

Get back on the road quickly with the ID. Buzz Cargo. Charge from 10% to 80% in just 26 minutes, thanks to a maximum charging speed of up to 185 kW via a DC charging outlet.

Short Wheelbase: Equipped with an 84/79 kWh (Gross/Net) battery, offering a range of up to 431 km[^] on a single charge.

Standard equipment ID. Buzz Cargo.



Variant

Short wheelbase - 3 seater
210kW / 560Nm Single Speed Rear Wheel Drive
Battery Electric

Wheels and tyres

18 inch steel wheels
235/60 R18 103T front, 255/55 R18 105T rear
Tool kit

Exterior

Body-coloured bumpers
LED headlights with LED Daytime running lights and manual headlight control
Illuminated door handle recesses
LED rear combination lights
'Gloss Black' power adjustable, heated and folding door mirrors, with front passenger lowering function
Heated rear window with wiper and washer system
Heated windscreen
Power latching sliding door on the left and right
Electric tailgate (opening/closing)
Surround lighting with logo projector
Windshield wiper intermittent control with light/rain sensor

Interior

Robust rubber floor covering in cab
Charging cable mode 3 type 2, 16 A
Charging cable mode 2 type 2, 2/I (6 A)
Cloth seat upholstery
Glovebox, lockable and illuminated
Leatherette wrapped multifunction steering wheel with touch control
Illuminated mirrors in sun visors, with airbag label on sun visor and B-pillar
Manual height adjustment for both front seats
Operating voltage 12 V
Split folding rear seat bench (60:40)
Steering wheel, dashboard and central controls in black
Pedals in stainless steel, with play and pause symbols
2-zone Aircare Climatronic with enhanced air filter and stationary air conditioning
10-colour ambient lighting, and footwell lighting in front and rear

Load compartment

Fixed partition with fixed window and load-through hatch
Lashing rails on side panels and partition
Wooden floor with rubber coating
10 tie down points (6 in the floor, 4 on the wheel arches)
LED load compartment lighting

Infotainment and Technology

Wireless App-Connect for Apple CarPlay™ and Android Auto™~
Digital Cockpit
Digital radio reception (DAB+)
"Ready to Discover" infotainment system including 10 inch colour touch-screen display, including 2 speakers
Voice control
2 x USB-C ports in dashboard, 2 x USB-C charging socket in front passenger area

Safety and Security*

Adaptive Cruise Control (ACC) stop & go with speed limiter
Anti-theft alarm system with interior monitoring, back up horn and towing protection
Rear view mirror, dimming
Autonomous Emergency Braking Front Assist with Pedestrian and Cyclist Monitoring
Central locking system with keyless locking and starting system Keyless Advanced with SAFELOCK
Driver Alert System
Driver and front passenger airbags
Side and curtain airbags for driver and front passengers
Electric load area lock
Electronic engine sound
First aid kit with warning triangle and safety vest
Front and rear seatbelt warning indicator, audible and visual
Lane Assist
Park Distance Control front and rear
Proactive passenger protection system
Rear-view camera
Swerve support and oncoming vehicle braking when turning
Tyre pressure monitoring system
3-point seat belts with seat belt and lap belt pretensioner in front and height adjustment

~ App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service, optional connection cable (sold separately).

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Stylish interior.

Tailored for your business needs

Step into a workspace that integrates smart digital solutions, robust functionality, and a contemporary design, ensuring your commercial ventures are both productive and stylish.

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- 01 ID. LIGHT
- 02 Storage compartment suitable for mobile phone
- 03 30.48 cm (12-inch) colour touch display "Ready 2 Discover" radio
- 04 Multifunction leatherette steering wheel with touch control
- 05 Glove compartment (illuminated)
- 06 USB-C charging socket
- 07 Digital instrument cluster
- 08 Driving mode selector lever
- 09 Compartment with two cup holders
- 10 Air Care Climatronic air conditioning system with 2-zone temperature control
- 11 Background lighting - 10 standard colours
- 12 Wireless App-Connect for Apple CarPlay™ and Android Auto™~



12

Arrive Safely.

A new level of driving safety.



Advanced Driver Attention & Drowsiness Monitor. Know when it's time to stop with the Advanced Driver Attention & Drowsiness Monitor, monitoring your behaviour behind the wheel, and alerting you if it seems as though you're dozing off. | C |



Seatbelt warning. Visual warning when the engine is started and an audible warning is emitted, if the driver's seatbelt is not fastened. | C |



Airbags. Front, side and curtain airbags provide the best possible protection in the event of head-on or side impacts. | C |



Cruise Control with speed limiter. At 30km/h and above, the system maintains the set speed throughout uphill and downhill inclines when activated. | C |



Anti-lock Braking System (ABS). Prevents the wheels from locking and thereby maintains manoeuvrability. | C |



Electronic Stabilisation Program (ESP). Standard feature that prevents under- and over-steering through targeted braking of the individual wheels. | C |



Traction Control Systems (TCS). Prevents wheels from spinning excessively. | C |

Emergency Assist. "Emergency Assist" (partial control of the vehicle in a medical emergency) can detect the driver's inactivity and automatically keep the vehicle in lane, even bringing it to a standstill if necessary. This allows the system to actively help to prevent an accident or mitigate the consequences of an accident. | C |

Hill Hold Assist. Prevents the vehicle from rolling back on inclines, making it easier to start off on uphill slopes. | C |

Adaptive Cruise Control with Stop & Go. Experience effortless driving with Adaptive Cruise Control (ACC) with Stop & Go and a speed limiter. ACC maintains your selected speed and automatically adjusts to keep a safe distance from the vehicle ahead. It can even bring your ID. Buzz to a complete stop and restart automatically when traffic moves, ensuring a smooth and stress-free drive. The speed limiter ensures you never exceed your chosen maximum speed, adding an extra layer of safety. | C |

Experience a new era of driving comfort and safety with the ID. Buzz Cargo. Its wide range of state-of-the-art assist systems, powered by the latest software, ensures an active, communicative, and interactive driving experience.



Proactive passenger protection system in conjunction with "Front Assist". The proactive passenger protection system is a supportive system that initiates measures to protect the vehicle occupants in dangerous situations, but cannot prevent a collision. The system uses sensors to detect a potential accident situation (e.g. in the event of emergency braking). Immediately after this, the driver's and front passenger's seat belts are automatically pre-tensioned to achieve the best possible protection from the airbag and belt systems. In the event of a highly critical unstable driving situation, such as excessive oversteering or understeering, the side windows are also closed (leaving only a small gap). | C |

Front Assist with Pedestrian Monitoring*. Uses a radar system to detect situations where the distance to the vehicle in front is critical and reduces the vehicle's stopping distance. In dangerous situations, the system alerts the driver using visual and acoustic signals, and with a warning jolt of the brakes. | C |

Electromechanical power steering. The speed-dependent steering with active reset improves your driving feeling and safety and achieves steering precision. | C |

Multi-Collision Braking. Triggers braking after a collision, with the aim of preventing secondary crashes, activated when two independent sensors detect an accident. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time. | C |

Rear View Camera. The "Rear View" reversing camera enhances visibility behind the vehicle, making parking easier. It displays the area behind the vehicle on the infotainment screen, with orientation lines to assist you in parking accurately. | C |

Front and Rear Park Distance Control (PDC)*. Emits audible warnings when obstacles are detected in front of or behind the vehicle when parking, and also provides a visual display of the vehicle's distance from these obstacles. | C |

Lane Assist lane departure warning. "Lane Assist" lane departure warning uses the standard multifunctional camera on the dash panel to detect lane markings. If the vehicle comes too close to a lane marking, then the system warns the driver by making a corrective steering intervention. The steering intervention can be overridden by the driver at any time.

If the driver's hands are removed from the steering wheel, the system prompts the driver to take over steering after a few seconds with a display on the instrument cluster display and audible warnings. Emergency Assist is activated in the event of no response. | C |

Lane change assist "Side Assist". Lane change assist "Side Assist" supports the driver in monitoring the traffic behind the vehicle, when overtaking or changing lanes. Radar sensors monitor the area behind the vehicle. The system measures the distance and speed difference to other vehicles, and warns the driver with a visual warning if there is a vehicle in the blind spot or approaching the vehicle. The LED warning light in the respective exterior mirror housing lights up permanently in a warning situation. | C |

Swerve support and oncoming vehicle braking when turning. Swerve support detects static obstacles and a swerving manoeuvre initiated by the driver. In this situation, swerve support helps to avoid the obstacle by braking individual wheels and initiating a corrective steering intervention. Oncoming vehicle braking can help to prevent an impending collision with an oncoming vehicle when turning left. An acoustic and visual warning is emitted when the turn signal is activated. If the driver does not react, the vehicle is automatically braked and kept in lane. Oncoming vehicle braking is only available when the turn has been started with the turn signal activated and the steering wheel turned at up to around 15 km/h. | C |

Travel Assist. Travel Assist enables semi-automated lateral and longitudinal guidance across the entire speed range. Within the limits of the system, the vehicle can maintain an individually pre-selected distance from the vehicle in front and remain in the preferred position within the lane (adaptive lane guidance). Travel Assist can also provide active support when changing lanes on the motorway. Travel Assist uses the same sensors as Adaptive Cruise Control ACC, "Lane Assist" lane departure warning, and lane change assist "Side Assist". | C |



Equipment Highlights



01 Wooden floor with rubber floor coating. Designed with high anti-slip properties the ID. Buzz Cargo comes equipped with a robust and practical flooring solution, featuring a 5 mm thick birch wood veneer topped with a 15.5-mm thick rubber coating. | C |

02 Fixed partition and Lashing rails. The fixed partition made from durable plastic includes a fixed window (830 mm x 260 mm) for clear visibility into the load compartment. Equipped with a load-through hatch at floor height on the front passenger side, it allows for the transport of long objects. The hatch is tapered and sealed for added security.

The standard lashing rails on the partition and rear side trims are located at sill height, feature a 25-mm hole pattern that can support loads of up to 150 kg on the side trims and partition. Designed for securing loads with tensioning straps and rods, this system ensures your cargo remains safe and stable during transport. | C |



03 Electric Tailgate. The rear tailgate provides better visibility and safety during maneuvers. Its large opening height facilitates easy loading and unloading, while also serving as a shelter in wet weather. | C |

Rear Wing doors. The optional windowless rear wing doors provide unimpeded access to the load compartment, ideal for loading with equipment like forklifts. (not illustrated) | C |

Universal floor covering with longitudinal lashing rails. ID. Buzz Cargo's optional universal floor is perfect for retrofitting shelving and cabinet systems. It features a solid wood floor with spacer blocks and two parallel lashing rails, providing a secure and anti-slip surface. The floor is 10 mm thick, with additional spacer blocks for height adjustment. The universal floor is durable, easy to clean, and can be removed if necessary, enhancing the vehicle's flexibility and simplifying loading and unloading. (not illustrated) | C |



Accessories for your ID. Buzz Cargo

Everything about the ID. Buzz Cargo is designed with you in mind and Volkswagen Genuine Accessories are no exception. Whether you're looking to dial up the style, practicality or protection, there's no better way to adapt your ID. Buzz Cargo to your unique needs.

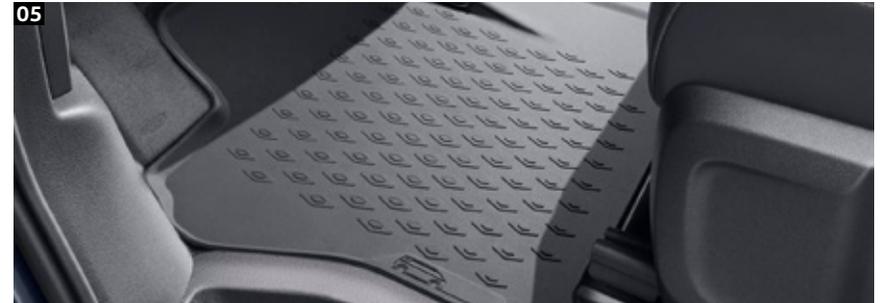


01 Towbar Kit. The genuine towbar ensures seamless integration with the ID. Buzz Cargo chassis. Made from high quality materials and tested to meet stringent Australian and Volkswagen engineering standards. Please refer to the owners manual or vehicle specifications for towing capacities. Please contact your local dealer for availability.



02 Dash cam. All in view ahead of your ID. Buzz Cargo: The Volkswagen dash cam records any activity on the roads while you are driving or when your vehicle is parked. Front and rear camera system. Please contact your local dealer for availability.

03 Loading sill protection plate. A practical and attractive accessory to help prevent scratches to the paintwork when loading in and out of the ID. Buzz Cargo.



04 Roof racks. Roof racks precision tailored for your ID. Buzz Cargo with an aerodynamic, lightweight design.

05 All-weather floor mats. The perfectly fitted, durable all-weather floor mats with raised edges and elegant design protect the front ID. Buzz Cargo foot well from moisture and dirt.

06 Rear cargo mat. The ID. Buzz Cargo liner helps provide protection from scratching and dents caused by sharp and heavy objects moving around the cargo area. The rubber material also helps prevent items from sliding around the cargo area.

* Requires roof racks (sold separately).
^ Requires towbar (sold separately).

Solid paint finishes



Candy White



Cherry Red

Metallic and Pearlescent paint finishes



Bay Leaf Green



Mono Silver



Pomelo Yellow



Deep Black



Starlight Blue

Seat upholstery



Cloth
seat upholstery in Titanium Black-Soul | C |



Cloth (Robust)
seat upholstery in Palladium-Soul | C |

Wheels



18" steel wheel
with wheel covers

8J x 18 in front, 8.5J x 18 in rear
| C |



19" alloy wheel
- Tilburg

8 J x 19 front, 9 J x 19 rear,
black, diamond-turned finish
| C |

Please note that Metallic and Pearl Effect paint are optional at extra cost. The print process does not allow for exact reproduction of the exterior or the upholstery colours. Please contact your Volkswagen Dealer for further information on colours and upholstery combinations.

Standard equipment | Optional equipment | C | Cargo

Specifications

Engine	ID. Buzz Cargo SWB
Engine type	Fully electric
Battery type	Li-Ion (DC-high-voltage)
Battery Capacity (Net) kWh	79
Charge time AC 3-Phase. 11 kW (0-100%)	7 hours 30 minutes
Charge time DC (10-80%)	Max. 185 kW - 26 minutes
Performance	
Electric Motor power (kW)	210
Electric motor torque (Nm)	550
Maximum speed (km/h)	160
Combined energy consumption (kWh/100km)	203
Combined electric range (km) [^]	431
Transmission	
Type	Rear wheel drive (Single motor)
Transmission	Single speed Automatic gearbox
Running Gear	
Suspension	
Front Axle	Independent McPherson struts, sub-frame with coil springs and gas filled dampers Front Ventilated disc 340mm
Rear Axle	Rear Axle Semi-trailing independent rear axle with coil springs and anti-roll bar Rear Ventilated disc 294mm
Steering	Electromechanical power steering
Brake systems	
Brake system	Anti-lock Braking System (ABS) with Electronic Brake-pressure Distribution (EBD), Brake Assist and Electronic Stabilisation Program (ESP). Brake energy recuperation
Brakes	Power assisted Hydraulic
Front	18" disc brakes
Rear	13" drum brakes

Full vehicle specifications are available at www.volkswagen.com.au

[^] Electric vehicle range has been calculated in compliance with the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). The stated electric vehicle range is for the purposes of comparison amongst vehicles tested under the same technical procedures only. The real range for your vehicle will vary according to a number of different factors which include, weather conditions, vehicle load, battery age and condition, optional equipment, the use of peripheral energy consumption systems such as air conditioning as well as your driving style.

Weights and Capacities

Weights	ID. Buzz Cargo SWB
Gross Vehicle Weight (GMV), kg	3,150
Unladen Mass ¹ , kg	2,376
Payload maximum ² , kg	774
Towing Capacity, kg#	
Braked	1,200
Unbraked	750
Towbar Load Limit, kg	75

Dimensions

	ID. Buzz Cargo SWB
Length / width / height (mm)	4,712 / 1,985 / 1,953
Wheelbase (mm)	2,989
Wheel size front / rear	18"
Tyre size front / rear	235/60 R18 103T / 255/55 R18 105T
Turning circle diameter (m)	11.09
Vehicle height with open tailgate, electric (mm)	2,201
Overhang, front (mm)	820
Overhang, rear (mm)	903
Sliding door width / height (mm)	756 / 1,092
Tailgate door width / height (mm)	1,275 / 1,096
Load width / height (mm)	1,732 / 1,257
Load length with tailgate / + load through hatch (mm)	2,208 / 2,658
Load length with wing doors / + load through hatch (mm)	2,232 / 2,682
Ground clearance (mm)	159
Roof load (kg)	
2 roof bars	100
Seating capacity	3

1. The Unladen Mass (UM) includes vehicle fluids and no occupants. Figures quoted are for base model vehicles only.

2. Payload figures determined by subtracting 'Unladen Weight' from total 'Gross Vehicle Mass' (GVM). A vehicle's final payload, given the different configurations, can only be determined by weighing the individual vehicle and comparing to the known GVM. Figures quoted are for base model vehicles only.

#When fitted with Volkswagen Genuine Tow Bar. Towing capacities are applicable to Volkswagen Genuine Accessory Tow Bar. Towing capacity figures are maximum figures and actual towing capacity depends on factors including the laden mass of the vehicle, driving conditions and fitment of any accessories. Volkswagen Group Australia does not endorse or will not be held liable for any claim, loss or damage arising from the use or fitment of electronic trailer brakes.

Features and Specifications

Safety and security

Airbags

Front airbag for driver and front passenger

Side/head airbags for driver and front passenger

Seat belts

3-point seat belts with height adjustment and belt tensioners for driver and front passenger

Seat belt warning light and buzzer for driver and front passenger seat

Brakes and Traction Control

Multi-Collision Brake (MCB)

Automatic flashing brake lights activated in emergency braking situation

Electronic Stabilisation Programme (ESP)

Anti-lock Braking System (ABS)

Brake Assist System (BA)

Traction Control System (TCS)

Electronic Differential Lock (EDL)

Hill Hold Control

Driver Assistance Technology*

Driver Alert (Fatigue Detection System)

Front and rear park distance control with rear view camera system

Forward Collision Warning "Front Assist" with City Emergency Braking (City EB)

Blindspot Monitoring with Rear Traffic Alert

Lane Keep Assist

Tyre pressure monitoring system

Lighting

LED Daytime driving lights

LED headlights with manual headlight control

Illuminated door handle recesses

High-beam control Light Assist

IQ.LIGHT - LED matrix headlamps with automatic headlight control, poor weather light, entry lighting

Advanced high-beam control Dynamic Light Assist for LED matrix headlights

Dynamic headlight range control with dynamic cornering light

Rear fog light

Rear registration plate light, LED

LED rear combination light

Cargo Short wheelbase

(SWB)

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● Standard ○ Optional Extra

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

Safety and security

Locking

Central locking system with keyless locking and starting system (KESY) Keyless Advanced with SAFELOCK

Anti-theft alarm system with interior monitoring in cab, backup horn and towing protection

Electric load area lock for sliding doors, lockable from the front cabin/remote

Automatic locking after take-off (programmable)

Head Restraints

Front safety head restraints, height adjustable

Cargo Short wheelbase

(SWB)

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Exterior Equipment / Styling

Doors

Power latching sliding side doors (open/closing)

Electric power tailgate (open/closing)

Windowless rear wing doors

Windows

Heat-insulating windshield made of laminated glass

Heat-insulating glass (green)

Dark-tinted heat-reflecting glass in rear

Windscreen wiper intermittent control and rain sensor

Heated rear window with wiper/washer system

Power windows with comfort operation and circuit breaker (front)

Body Enhancements

Body coloured bumpers

Grey plastic unpainted bumpers

Body coloured door handles and sliding door covers

Gloss black exterior mirror housings

Front and rear mud guards

Cargo Short wheelbase

(SWB)

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Exterior Equipment / Styling

Cargo Short wheelbase (SWB)

Wheels and Tyres

Standard wheel

4 x 18 inch steel wheels with wheel covers

Tyres 235/60 R18 103T front, tyres 255/55 R18 105T rear

Tool kit

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4 x 19 inch 'Tilburg' black diamond-turned wheels

Airstop® tyres 235/55 R19 105T front, Airstop® tyres 255/50 R19 107T rear

Alloy wheel trims

Wheel bolts with extended theft protection

Tool kit

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Tyre Pressure Monitoring System (TPMS)

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Comfort & Convenience

Cargo Short wheelbase (SWB)

Air Conditioning

2-zone Aircare Climatronic with enhanced air filter and stationary air conditioning, dual front temperature control and vents

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Cruise Control

Cruise Control system including speed limiter (programmable)

Adaptive Cruise Control (ACC)*

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Load Compartment

Fixed Partition with window and loadthrough compartment

Wooden floor with rubber coating

Lashing rails on fixed partition and side trim

Universal floor covering with longitudinal lashing rails in floor

10 tie down points (6 in floor, 4 on wheel arches)

Under floor storage compartment (right)

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Comfort & Convenience

Cargo Short wheelbase (SWB)

In-Car Entertainment and Technology

"Ready 2 Discover" radio with 30.48 cm (12-inch) colour touch display

2 speakers

Mobile phone interface

Voice control

Digital radio (DAB+)

App-Connect including App-Connect Wireless for Apple CarPlay™ and Android Auto™

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Instrumentation

Digital 13.46 cm (5.3-inch) instrument cluster with high-resolution colour LCD display

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Mirrors

Exterior mirrors (left and right convex)

Exterior mirrors, power adjustable, power folding and heated

Dimming breakaway interior rear view mirror

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Power Steering

Electromechanical power steering

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Seating

Height adjustment for driver's seat

Cloth seat upholstery in Titanium Black-Soul

Cloth (Robust) seat upholstery in Palladium-Soul

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Steering Wheel

Multifunction steering wheel, leatherette, with touch control

Audio, telephone, cruise control and Multi-Function Display controls mounted on steering wheel

Steering wheel height and tilt adjustment

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Storage

Front door pockets

Glove compartment with lockable lid

Dash-mounted cup holder (2)

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● Standard ○ Optional Extra

*Safety technologies are designed to assist the driver, but should not be used as a substitute for safe driving practices.

-App-Connect is compatible for selected apps with the latest smartphone versions of iOS and Android, active data service and optional connection cable (sold separately).

#Leather appointed seats have a combination of genuine and artificial leather, but are not wholly leather.



5 years Unlimited Kilometre Warranty

At Volkswagen, we pride ourselves on the highest quality standards that come with German engineering.

We back this commitment with a 5 year unlimited kilometre warranty on all new Volkswagen vehicles¹.



2 years Roadside Assist

Every new Volkswagen electric vehicle comes with a 2 year Roadside Assist membership.

That's 24 hour roadside assistance, emergency accommodation, car rental and towing as well as property and other assistance, all included for added peace of mind.



Volkswagen Care Plans

Volkswagen electric vehicles are eligible for a 6-Year Care Plan covering the first 3 scheduled services, an 8-Year Care Plan covering the first 4 scheduled services, or a 10-Year Care Plan covering the first 5 scheduled services³.

It's convenient, hassle-free scheduled servicing easily available for purchase online at [Volkswagen.com.au](https://www.volkswagen.com.au) or at your local Volkswagen Dealer.



Assured Service Pricing

Assured Service Pricing⁴ gives you the comfort to know the cost of your first 5 scheduled services, when servicing your vehicle at any authorised Volkswagen dealership.

Our Volkswagen dealers have access to the latest diagnostic equipment and tools. Plus, they use Volkswagen Genuine Parts[®] to ensure your Volkswagen stays a Volkswagen.

1. Conditions and exclusions apply, see <https://www.volkswagen.com.au/en/owners-service/warranty.html>. Your rights under this warranty are provided in addition to, and in some cases overlap with, consumer guarantees under the Australian Consumer Law and do not limit or replace them.

2. Volkswagen Assist (Roadside Assistance) Conditions and exclusions apply, see <https://www.volkswagen.com.au/en/owners-service/service-repairs-parts/roadside-assist.html>.

3. Volkswagen Care Plans are available for purchase at <https://www.volkswagen.com.au/en/owners-service/service-repairs-parts/care-plans.html> or from participating authorised Volkswagen Dealers for Eligible Vehicles and cover standard items as contained in each scheduled service interval only. The service intervals occur every 15,000 km/12 months (whichever occurs first) for all models except:

a) MY18 to current Crafter vehicles and MY21 and MY22 Amarok vehicles, which are scheduled to occur every 20,000 km/12 months (whichever occurs first) ; and

b) ID. 4, ID. 5 and ID. Buzz which are scheduled to occur every 30,000 km/24 months (whichever occurs first).

These Care Plans can only be purchased prior to the first scheduled service and up to 22,500 km/15 months (whichever occurs first) for all models except:

a) MY18 to current Crafter vehicles and MY21 and MY22 Amarok vehicles which are 30,000 km/15 months (whichever occurs first); and

b) ID. 4, ID. 5 and ID. Buzz which are 37,500 km/27 months (whichever occurs first).

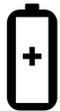
The timeframe takes effect from the New Vehicle Warranty start date. Discount structure varies by model. For details of what is not included in a scheduled service, please refer to the program terms and conditions.

4. Volkswagen Assured Service Pricing is current as at the date the customer obtains a price from the Volkswagen Service Pricing Guide or from a participating authorised Volkswagen dealer and is subject to change without notice. Customers are advised to confirm current pricing on the Volkswagen Service Pricing Guide or with an authorised Volkswagen dealer on the day of each scheduled service. Volkswagen Assured Service Pricing applies to the cost of standard items in each of the first 5 standard scheduled services of your vehicle which are scheduled to occur at every 15,000 km/12 month interval (whichever occurs first) or for MY18 to current Crafter vehicles and MY21 and MY22 Amarok vehicles, every 20,000kms/12 month interval (whichever occurs first) or for ID. 4, ID. 5 and ID. Buzz, every 30,000 km/24 months (whichever occurs first). Exclusions and conditions apply. For more details on the eligible models, pricing, items not included and for full terms and conditions, please see <https://www.volkswagen.com.au/app/locals/service-pricing-guide>. Volkswagen Australia reserves the right to at any time modify or discontinue the Volkswagen Assured Service Pricing program.

on ev



On EV - A range of solutions to make EV ownership easier



BATTERY HEALTH

- ✓ 8-year battery warranty – Designed and manufactured in Europe, our batteries are built for your peace of mind with an 8-year/160,000km warranty as standard across the range. This also covers your battery health should the overall capacity fall below 70%.
- ✓ Modular battery packs – Our battery packs are comprised of up to 13 individual battery modules, should any cell in a module develop issues, the module can easily be replaced without compromising the remaining battery system.
- ✓ Battery health checks – To help keep yours healthy, battery health is inspected when you purchase a scheduled service.



SIMPLIFIED CHARGING

- ✓ Home electrification assistance – Getting your home electric vehicle ready doesn't need to be complicated. We can help every step of the way, from organising installation of your home charger to connecting you with an energy provider. There is also the option to include these services in your finance plan, for added flexibility.



ENHANCED EV OWNERSHIP

- ✓ Smart finance options for your EV:
 - EV finance bundle – A home charger is wonderfully convenient. So is being able to bundle your vehicle finance, charger and installation costs into one regular repayment with our electric vehicle bundling offering.
 - Novated lease savings – With a single, regular payment that includes all your car-related expenses, we're making novated leasing simple and fuss-free. Take advantage of the government discount¹ for eligible EVs - meaning that every dollar you spend, could be made with 100% pre-tax money.



GUARANTEED FUTURE VALUE

- ✓ Flexible finance solutions to help you get into your first Volkswagen EV – The world of electric vehicles may feel like uncharted territory. When you finance your vehicle with Volkswagen Financial Services, you can enjoy the confidence of knowing its minimum future value at the end of your loan term. You can then choose to trade in, retain or return your vehicle – all thanks to our Guaranteed Future Value program, Volkswagen Choice.²

1. Government discount incentive programs are governed and offered by government agencies and are outside of Volkswagen Australia's control. Eligibility and availability are subject to change at the discretion of the government agencies and may change at any time, including the period between ordering order and taking delivery of your vehicle. Visit the relevant government agency's program website for the latest information on eligibility requirements.

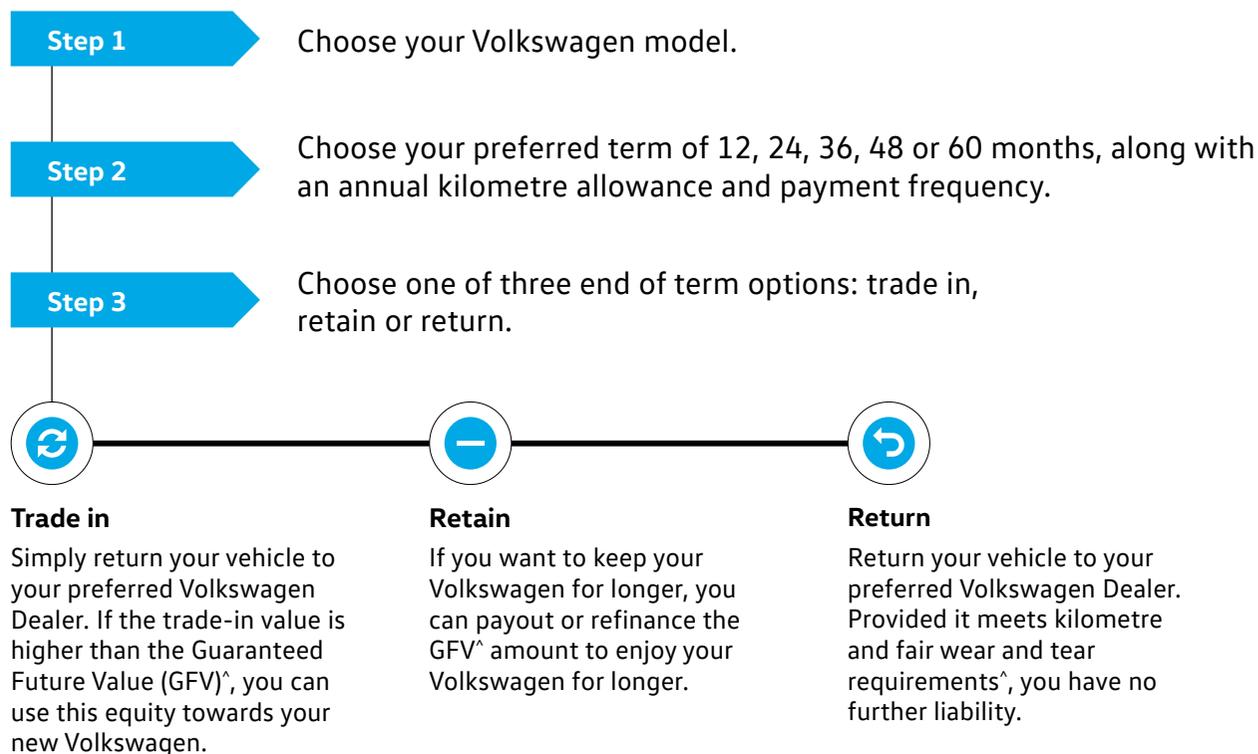
2. Volkswagen Choice consists of an option to return your vehicle to VFS at the end of the term and requires VFS to purchase the vehicle at an agreed price determined by VFS, known as the Guaranteed Future Value (GFV). At the end of the term, you can elect to: (1) trade-in; (2) return; or (3) retain the vehicle by paying the GFV, which is a lump sum owed to VFS at the end of the loan term after all repayments have been made. You will be liable for any loan contract deficit and additional charges if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition. Fleet, government, rental buyers, hire car and chauffeur companies excluded.

Volkswagen Choice[^]

Guarantee the minimum future value[^] of your Volkswagen

Fortunately, there are still some guarantees in life. Volkswagen Choice[^] is our Guaranteed Future Value[^] program, a flexible finance solution that provides you with the assurance of knowing exactly what the minimum future value[^] of your vehicle will be at the end of your loan. Once your loan ends, you have the option to trade in, retain or return your vehicle.

Whether you are selecting your new Volkswagen for business or personal use, you choose your preferred loan term, along with an annual kilometre allowance and payment frequency that best suits your requirements. Enjoy the confidence that comes from having locked in a minimum future value[^] up front, and knowing that, as long as the vehicle is in good condition, has met the agreed kilometre usage and is undamaged – you and your business will never be out of pocket when trading your vehicle in to cover the final payment.



[^]For approved applicants of Volkswagen Financial Services (VFS) ABN 20 097 071 460, Australian Credit Licence 389 344. Volkswagen Choice has a Guaranteed Future Value (GFV) which is the minimum value of your vehicle at the end of your finance contract as determined by VFS. If you decide to return your vehicle to VFS at the end of your term, VFS will pay you the agreed GFV, which will be put against your final payment subject to fair wear and tear conditions and agreed kilometres being met. At the end of your term, you can elect to (1) trade-in; (2) return; or (3) retain the vehicle by paying the GFV owed to VFS at the end of the loan term after all repayments have been made. You will be liable for any loan contract deficit and additional charges apply if you exceed the nominated kilometre allowance and/or the vehicle is not in an acceptable condition. Available on new and demonstrator Volkswagen vehicles for selected models. Contact your nearest Volkswagen Dealer to check eligible vehicles for this program. To see if this product is right for you, please see our Target Market Determination on our website and/or seek independent advice. Subject to a credit assessment and VFS lending criteria. Fleet, government, rental and used car buyers, hire car and chauffeur companies excluded.

The ID. Buzz Cargo

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Your Volkswagen Dealer.